

TANDBERG Instant Messenger v2 Release Document

TANDBERG

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1. Document Revision History

- Rev 1.1 - Included Release of v2.1
- Rev 1.0 - Included Release of v2.0, Initial Version of document

2. Release Notes for TANDBERG Instant Messenger v2.1

2.1 Introduction

This release note is to describe the features and changes to the TANDBERG Instant Messenger (TANDBERG IM) client Version 2.1 released on 10/4/04. Version 2.1 is a maintenance release including new features and improvements to the TANDBERG Instant Messenger client.

2.2 New Feature Overview

- **Integrated authentication for TMS**– You can now configure your TMS profile to automatically use your username and password you use to log into Windows
- **Log Chat to File** – When enabled, allows you to save all text from a chat session with a buddy automatically to an xml file that is stored in the user's My Documents folder. This preference is set per buddy, but can be set in bulk from the settings menu
- **Start Chat when Buddy Comes Online** – Allows you to mark a buddy so that when their status changes to online, you automatically open a chat session to that user
- **Track Buddy** – When enabled, allows you to see all status changes for that user, not just the default notification level set in your client

2.3 Changes and Improvements since previous version

- Improved Usability for Mobile Users – TANDBERG IM will now automatically reconnects when network connections are restored and error dialogs due to network disconnects have been improved
- Corrected issue preventing administrative setup of setup.exe file with Setupini.exe
- Improved Accuracy of Buddy list when one service, but not both services are disconnected or unavailable
- Added banner text in buddy list to show if an individual service is not logged into. Example “Not logged into MSN”
- New lock icon in chat window helps identify the chat as to a private SIP (LCS) user
- Resolved issue where the TMS address entered during an upgrade of an existing installation was not used if the address was changed
- Resolved issue when adding a LCS user that you would not get video presence until the user logged in/out
- Resolved an issue preventing you from dialing an IP address from the Dial A Number feature.
- Resolved problem with user profile and LCS settings which caused changes to not take effect immediately after saving.
- Resolved problem where TIM would not prompt you when other LCS users added you.
- Resolved issue where you could not set primary video system to none, once you had selected a video system.
- Resolved issue where you would not see the ‘Username is typing’ message from LCS Users

2.4 Supplemental Notes to Manuals

TANDBERG IM is integrated with the TANDBERG Management Suite (TMS). TMS version 9 is required to support TANDBERG IM version 2 and TANDBERG IM version 2 is required if using TMS version 9.

2.5 Interoperability

- TANDBERG IM the client is compatible with Windows 2000, XP, and 2003.
- TANDBERG IM is compatible with any endpoint managed by TMS.
- TANDBERG IM v2.1 clients must associate to a TMS server running v9.0 or v9.1

2.6 Known Limitations

- You can chat and start data and audio conferences to TANDBERG IM v1.x clients, but video status will not be available from v1.x users

3. Release Notes for TANDBERG Instant Messenger v2.0

3.1 Introduction

This release note is to describe the features and changes to the TANDBERG Instant Messenger (TANDBERG IM) client Version 2.0 released on 7/8/04. Version 2.0 is a major release including new features and improvements to the TANDBERG Instant Messenger client.

3.2 New Feature Overview

3.2.1 Enterprise IM Support

TANDBERG IM v2 implements Enterprise-Level Instant Messaging by integrating with Microsoft's Live Communications 2003 Server (LCS). LCS gives administrators the functionalities they require to implement IM within an Enterprise, such as logging, encryption, identity management, and ability to operate on a private network.

3.2.1.1 Dual Stack Support

TANDBERG IM can simultaneously support both public (MSN) and enterprise (LCS) protocols. The operation and use between the two protocols is seamless to the end user.

3.2.1.2 Encryption Support

TANDBERG IM can operate using TLS (Transport Layer Security) which provides encryption for all messaging. TLS is an optional communication method when using LCS. Both TLS and TCP (non-encrypted) are both supported by TANDBERG IM.

3.2.1.3 Logging Support

All IM communications can be logged when using LCS. Logging is an optional component for the LCS server

3.2.1.4 Integrated Authentication for LCS

TANDBERG IM can use Integrated Authentication for LCS which uses the credentials the user logged into the computer with for the LCS login, reducing client configuration required when using LCS

3.2.1.5 Automatic Server Discovery

TANDBERG IM can automatically find a user's home server and protocol to use for LCS by using DNS, reducing client configuration required when using LCS. When combined with Integrated Authentication, the only LCS Configuration a user must enter is their SIP URI.

3.2.1.6 Buddy Search

When used with LCS, buddies can be added by searching for the users first or last name so buddies can be added without having to know their exact SIP URI.

3.2.2 General

3.2.2.1 Integrated Authentication for TMS

TANDBERG IM can use Integrated Authentication for TMS which uses the username and password the user logged into the computer with for TMS login, reducing client configuration required.

3.2.2.2 Track Buddies

Users can track specific buddies which allows them to see all status changes for that specific buddy, without changing their preferences for all other buddies

3.2.2.3 Ad-hoc Dialing

Users can now place a video to any number directly from their TANDBERG IM client. Dialing from the IM client allows a user to place an ad-hoc call quickly while still using all the call routing and dial plan logic of TMS.

3.3 Supplemental Notes to Manuals

TANDBERG IM is integrated with the TANDBERG Management Suite (TMS). TMS version 9 is required to support TANDBERG IM version 2 and TANDBERG IM version 2 is required if using TMS version 9.

3.4 Changes and Improvements since previous version

- **Not Connected Banner** – Due to the dual stack nature of TANDBERG IM, you may log into one service, but possibly fail logging into another service so a banner is now displayed in the IM buddy list if an individual service fails to log in (MSN or LCS).
- **Incorrect online status** – Sometimes older versions TANDBERG IM would not update its buddy list to show the offline status for some buddies. This has been corrected
- **Privacy Settings** – Privacy Setting allows you to control your block list to specify buddies that you can deny their ability to see your status
- **Import/Export Buddies** – You can now import and export your buddy list. This uses the same file format used by Microsoft Messenger
- **Username field larger in Chat Window** – The title bar in the chat window displaying a buddies name has been enlarged to allow viewing of longer names

3.5 Interoperability

- TANDBERG IM the client is compatible with Windows 2000, XP, and 2003.
- TANDBERG IM is compatible with any endpoint managed by TMS.
- TANDBERG IM v2.0 clients must associate to a TMS server running v9.0

3.6 Known Limitations

- You can chat and start data and audio conferences to TANDBERG IM v1.x clients, but video status will not be available from v1.x users